

THIRD COUNTRY NATIONAL (TCN) VISA APPOINTMENT SYSTEM

Appointments are Required for all Third Country Nationals (TCNs) wishing to procure a U.S. visa in Canada or Mexico. Any TCN present in the United States and visitors present in Canada or Mexico who wish to apply for a nonimmigrant visa at a U.S. Embassy or Consulate in Canada or Mexico must make an appointment for an interview. U.S. Consular offices are located in Calgary, Halifax, Montreal, Ottawa, Quebec City, Toronto, Vancouver, Ciudad Juarez, Matamoros, Nogales, Nuevo Laredo and Tijuana. Please note that there can be extensive delays in obtaining appointments. Refer to the U.S. Department of State (DOS) website [Visa Wait Times](#) for current estimates.

Note that U.S. Consular offices in Mexico no longer accept applications from non-resident TCNs who are nationals of the 26 mostly Muslim countries currently designated by the U.S. government as countries whose nationals must undergo special security clearances.

Appointments by telephone for Canada TCN applicants: If you are in the United States and you wish to schedule an appointment, you should call 1-900-443-3131; in Canada you should call 1-900-451-2778. Callers from the United States or Canada wishing to charge the cost of the call to a credit card may schedule an appointment by calling 1-888-840-0032. Unlike the 1-900 numbers, which are blocked from most hotel, office or pay telephones, the credit card line can be accessed from virtually any telephone. The appointment system requires a touch-tone phone; a push-button rotary phone will not work.

Appointments by telephone for Mexico TCN applicants: If you are in the United States and you wish to schedule an appointment, contact MINACS: 1-900-443-3131; in Mexico contact TELETECH: 01-900-849-4949. Callers in Mexico who cannot call the 01-900 number from their phone line, and who have a credit card, can call 01-477-788-7070. Cost per call is \$50.00 pesos plus the long distance fee from their phone company.

Appointments by internet: Applicants can book appointments via the Internet at <http://www.nvars.com>. The system allows booking of non-immigrant visa interviews at the U.S Embassy in Ottawa, Canada, and selected Consulates General in Canada and Mexico. The fee for using the service is \$15.00 Canadian, payable by a major credit card. Applicants are advised to have their credit card information handy.